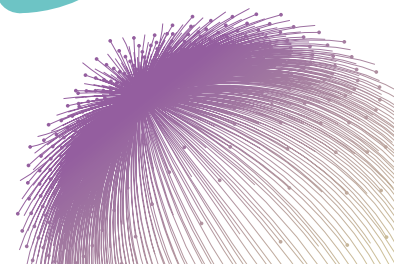




Read.
Innovate.
Excel.

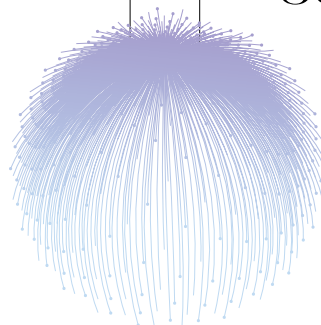
ANNUAL REPORT

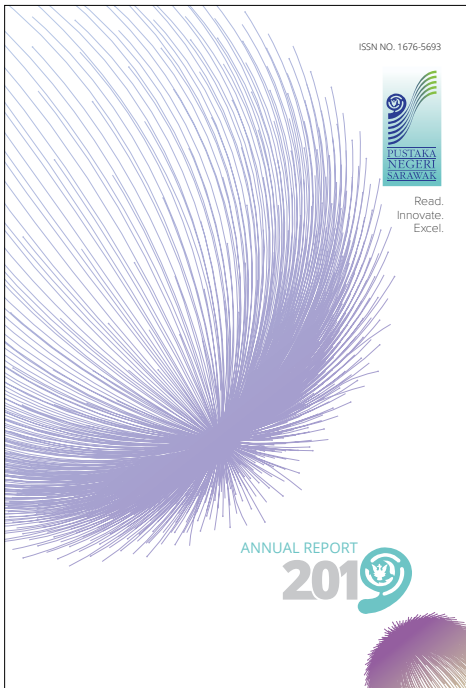
2019



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Design: Line drawing image representing a purple dandelion signifies knowledge and depicts networking in all directions.

Rationale: Like a dandelion dispersing seeds in all kinds of places the State Library function strives to reach out and disseminate information and knowledge to every corner of Sarawak. It provides free and easy access to information and knowledge in this digital era of the 21st century, supporting life-long learning.

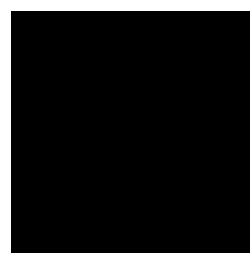
Annual Report 2019
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Introduction



VISION

To be the reservoir and fountain of information and knowledge to the State.

MISSION

To provide access to information resources and to preserve Sarawak's intellectual heritage.

OBJECTIVE

To promote acculturation of knowledge in the State.

Message From The Chairman, Board Of Management



YBhg. Tan Sri Datuk Amar (Dr.) Haji Hamid Bugo

Chairman, Board of Management
Pustaka Negeri Sarawak

2019 is the 2nd year we are actively involved in Sarawak's Digital Economy Strategy. Pustaka plays a crucial role in helping Sarawakians to be digitally inclusive.

Education classes for adults, especially on digital know-how, are being implemented to help the digital illiterates learn and use digital technology to their benefit. People Accessible Network for Digital Empowerment and Inclusivity (PANDei) is the innovative program used to reach out to communities to be digital literates.

Trained staff are deployed to educate the community on using the modules developed for

PANDei, exposing learners to the use of digital applications that can help improving their quality of life. By the end of 2019, Pustaka embarked on developing online learning for Pandei modules to be more accessible for users.

In 2019, the State Cabinet approved the designs and concept for the new archive building. A major component of this building will be the automated storage and retrieval of documents and archive materials. The construction is expected to commence in 2021.

At the national level, The National Library acknowledged the applicability of our Reading

Assalamualaikum warahmatullahi wabarakatuh

Seeds program, and had elevated this program to be introduced nationwide, thus casting a wider net on planting the reading culture amongst parents throughout Malaysia. This recognises the importance of home as the first learning institution.

The program extends the horizon of making lifelong learning as implementable activities for families and communities. "Reading Seeds Kit", complete with manuals for parents or guardians, is the instrument available for people to use in this movement of raising future readers.

Pustaka will continue to innovate and reach further to provide better services for our people and be the favourite community knowledge hub providing access to information resources, and to preserve Sarawak's intellectual heritage. At the same time, we are mindful of the need for recreation and healthy living. Our park is under constant improvement and we are delighted to see

the public in the hundreds every day, making good use of our garden and other facilities.

Read. Innovate. Excel.

Message From The Chief Executive Officer



Dr. Hajah Rashidah Haji Bolhassan

Chief Executive Officer
Pustaka Negeri Sarawak

In 2019, the second revision of the Sarawak State Library Ordinance 1999 came into force on 11th November 2019, amongst other things, it gives new functions to Pustaka to conduct, promote and facilitate research and training on archives and records management, library services and other related services.

Two research projects were commissioned in 2019. One research was undertaken by Universiti Teknologi Mara, Sarawak, studying the *Information Seeking Behaviour of the Rural Dwellers in Sarawak*, and another was carried out by Swinburne University Technology of Sarawak, on *Information Seeking Behaviours Among the State Civil Staff in Sarawak*. The findings of these research projects were used to assist Pustaka in

the aligning services to best meet the needs of our target users and were incorporated in our Strategic Action Plans for 2020.

Pustaka was entrusted to spearhead two state exhibitions in 2019. The first one was in conjunction with Sarawak Day Celebration Exhibition, held in Bintulu, at Naim Bintulu Paragon from 22nd-28th July. Bintulu was chosen to host the Sarawak Day celebration, commemorating the first meeting of the Council Negri held in Bintulu on September 8, 1867.

The second exhibition showcased the life of His Excellency The Yang Di-Pertua Negeri Sarawak (TYT), the Head of State. The exhibition was held at Pustaka Negeri Sarawak, Miri, and officiated by His Excellency himself on 13th October 2019.

Two major literacy programs received recognitions. First, in collaboration with Sarawak Multimedia Authority (SMA), Pustaka created and designed the curriculums for digital literacy, branded as PANDei Programme (People Accessible Network for Digital Empowerment and Inclusivity). This program is one of the packages in the digital inclusivity cluster of the Sarawak's Digital Economy Masterplan. The objective is to establish a digital-ready community, through developing digital skills and competencies and promoting digital participation amongst Sarawak communities. A total of 226 programs, benefiting 20,133, was carried out throughout Sarawak in 2019. Towards the last Quarter of 2019, PANDei was approved by SMA to be rolled out on an open learning platform, which will be available for use by 1st Quarter 2020.

Secondly, Pustaka's family literacy initiative, *Reading Seeds*, was adopted by the National Library of Malaysia as a national reading project in early 2019. *Reading Seeds* is a literacy and developmental awareness programme for families with young children, to stimulate early literacy development concurrent with the child's physical and cognitive growth. This program aims to instill the love of reading amongst children, starting from home, to create a sustainable reading culture in the state.

The year in review also saw another notch for Pustaka as an agency responsible for the preservation of Sarawak's documentary heritage. The State Cabinet approved Pustaka to be the secretariat to manage Sarawak's submission for Memory of the World matters to the National Heritage Department. Pustaka's Sarawakiana Festival 2019 was acknowledged by Ministry of Tourism, Arts and Culture Sarawak with a call to put it as part of the State's tourism calendar in the future as a way to encourage knowledge tourism.

Annually, we do two customer satisfaction surveys; one for the public who frequent our campuses, and secondly for government agencies. Overall, the feedback from our users chose Pustaka as a Place (first), followed by Service (2nd), Personal Control (3rd) and Information Access (4th). These feedbacks are used as inputs for designing our action plans for the next way forward.

Our Strategic Plans 2019-2020 focus on intensifying digitization and open learning platform for ingraining digital inclusivity of our communities and making Pustaka the third place in the hearts of our users, after home, school or workplace. Complementing technologies, we continue with programs that humanize our services. More community spaces and activities were carried out, with 1,069 activities and 493,314 beneficiaries in 2019.

While serving our local communities, we also take pride in contributing at national, regional, and international library networks. Tuan Haji Japri Bujang Masli, Deputy Chief Executive Officer (Operations) is a pioneer member of Offline Internet Committee, Arizona State University; Puan Arpah Adenan, Deputy Chief Executive Officer (Services) is the Chair of K@Borneo Steering Committee; Encik Wan Mazli Wan Razali, Sector Head Corporate Management is President of ASEAN Public Libraries Information Network (APLiN); and Encik Razak Rambili, Division Head Library Services is Director of American Corners, Sarawak. On my part, I serve as Chair for Council of State Library Directors, Malaysia, and Chair for Public Library Committee, Librarians' Association, Malaysia (PPM), and at international platform, I serve as Member, Literacy and Reading Standing Committee IFLA; Corresponding member for Indigenous Matters Standing Committee, and Co-Lead Editor for IFLA Journal Special Issue on Indigenous Matters.

2019 saw Pustaka gaining several accolades. Amongst them are:

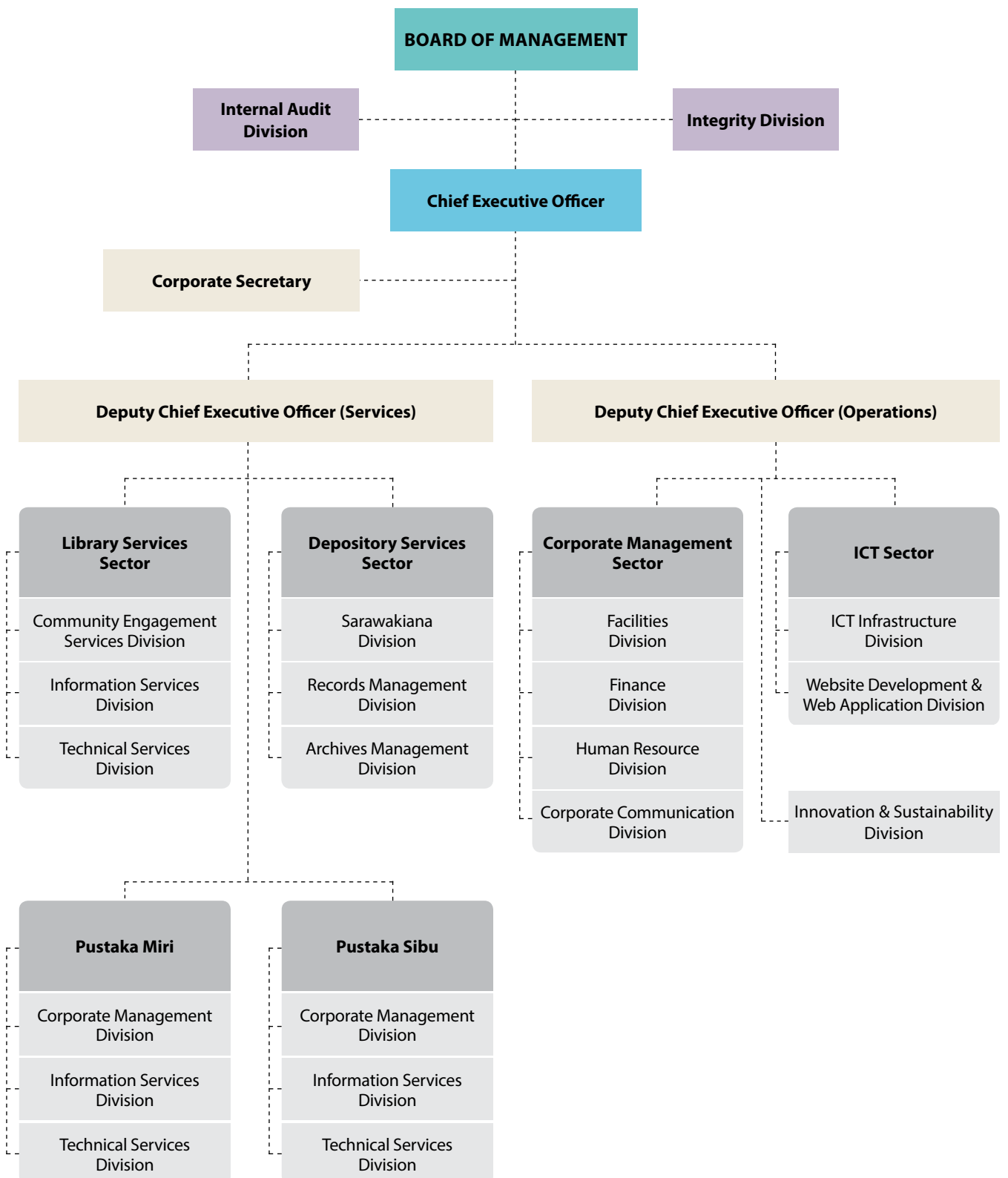
- 2nd Place for *Anugerah Perak Setiausaha Persekutuan Sarawak 2019 – Kategori Agensi Utama Negeri*
- 3rd Place for *Sukan Perpustakaan Awam SeMalaysia (SPASM)*
- Champion for Mayor’s Award for *Halaman Lanskap Organisasi Kerajaan Tercantik (Miri)*
- Gold Award for both Prodigy 6 and Nadim, Pustaka’s ICC groups which participated in Convention Team Excellent Sabah/Sarawak Zone
- Prodigy 6 won Bronze Medal in *Sarawak Invention, Innovation & Design and Exposition 2019 (SIIDEX)*
- 2nd place for Public Library Category in the *Anugerah Transformasi Komuniti U-Pustaka*
- Prodigy 6 won 5 Star and Industry Award 4.0 in National Team Excellent Annual Productivity & Innovation Convention and Exposition 2019
- and PANDei was awarded “Outstanding Open Educational Resources (OER) Award” organized by Ministry of Education, UNIMAS, MEIPTA and MyCel.

The year was indeed a memorable one, with generous support from the State Government and guidance from our hardworking Chairman and Board members. My team and I appreciate the contributions of our Friends of Pustaka, who are contributors and donors generously presented gifts to the Sarawakiana collections, thus enhancing contents on Sarawak. Lastly, to all Pustaka’s team members, thank you for your diligence and hard work, and do continue to shine and give outstanding services to our users. We will

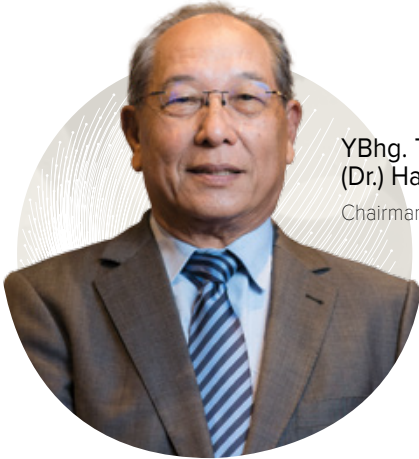
continuously strive to learn and innovate, in order to deliver world-class service for everyone.

An honour to serve

Organization Chart



The Board Of Management



YBhg. Tan Sri Datuk Amar
(Dr.) Haji Hamid Bugo
Chairman



YBhg. Datu
Laura Lee Ngien Hion
Deputy Chairman



YBrs. Prof. Dr.
Shahren Ahmad Zaidi Adruce
Member



YBrs. Dr.
Rita Manurung
Member



YBhg. Datu
William Patrick Nyigor
Member



YB Cr. Ir.
Lo Khare Chiang
Member



YBrs. Puan
Maizan binti Ismail
Member



YBrs. Tuan Haji
Ismail bin Mohd Hanis
Ex-officio

The Management



**Dr. Hajah
Rashidah Haji Bolhassan**
Chief Executive Officer



Japri Bujang Masli
Deputy Chief Executive Officer
(Operations)



Arpah Haji Adenan
Deputy Chief Executive Officer
(Services)



Nesly Rebid Abdullah
Sector Head
(Library Services)



Wan Mazli Was Razali
Sector Head
(Corporate Management)



Hayati Haji Sabil
Sector Head
(Depository Services)



Hajah Salina Haji Zawawi
Sector Head
(Regional Manager, Miri)



Fairul Azli Banchit
Sector Head
(Regional Manager, Sibul)

Balanced Scorecard

Pustaka Negeri Sarawak began using the Balanced Scorecard approach for strategic management to identify and improve internal functions and processes since 2017. Pustaka's Annual Report 2019 is presented in five segments;

1. Information on the management,
2. Report on activities based on the achievement of three Strategic Themes,
3. Organisational capacity,
4. Awards and recognitions, and
5. Financial Report 2019.

The programmes presented in this 2019 annual report are categorised according to the 3 Strategic Themes, which are:

KNOWLEDGE MANAGEMENT EXCELLENCE

To increase the quantity and diversity of information resources from (0.2 to 1.5 per capita) by 2020 and increase the rating of information resources.

SERVICE EXCELLENCE

To achieve a 5 Star rating agency by 2020.

COLLABORATION EXCELLENCE

To maximise multi-party synergy to establish the image of Pustaka as an effective centre of reference for the people of Sarawak.

Knowledge Management Excellence

Migrated Archives

This is our initiative to retrieve copies of Sarawak records kept in institutions outside of Sarawak or Malaysia.

305 records
2748 sheets

Sarawak criminal cases records

33 records
33 sheets

Chinese garden purchased by Japanese (1925 - 1937)

1 record
95 sheets

Salinan: Penyata Jawatankuasa antara Kerajaan berkenaan Malaysia 1962



Participants of 1 File 1 Week Campaign Series 3/2019 at the State Records Repository on 13th September 2019

1 File 1 Week Campaign

The 1 File 1 Week Campaign initiative provides guidance on processing of records to the Department Records Officer before transferring records to the State Records Repository (SRR). Four campaigns were conducted, attracting 45 participants and resulting in the successful transfer of 24,367 records by various Government departments and agencies throughout 2019.

2019	TOTAL PROGRAMMES	TOTAL DEPARTMENTS	TOTAL PARTICIPANTS	TOTAL FILES	TOTAL RECORDS	TOTAL SHEETS
	4	15	45	303	24,367	36,786

Knowledge Management Excellence

Transfer of Records & Archives

126,506 records & 1,222 files were successfully transferred by 32 Government departments and agencies in Sarawak.

126,506

Records

1,222

Files

310 titles
1,148 quantity

Books

131 titles
407 quantity

Serials

58 titles
125 quantity

Ephemeral

155 titles
774 quantity

Sarawak
Government
Gazette

9 titles
17 quantity

Unprinted
Items

11 titles
14 quantity

Report

8 titles
12 quantity

Thesis

1 title
3 quantity

Seminar
Paper

6 titles
10,360 quantity

Newspaper

Legal Deposit (SSLO 1999 CAP 29)

The receipt of publication materials for January-December 2019. The highest number of items received were books whereby 1,148 copies received. Overall, 683 titles and 2,503 copies were received.

Items Received Based On Titles And Quantities 2019

Oral History

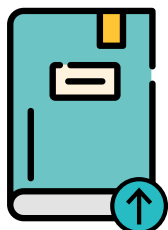
Oral history records the memoirs of individuals who were once part of certain events of great significance in history. Those individuals might have been directly involved in those events when they occurred or were in direct contact with certain characters in those events and times. The information they share will be transcribed and used as teaching and research materials. Pustaka began collecting Oral History in 2002 and by 2019, there were already 72 Oral History Collections at Pustaka.



Oral history session with former Sarawak Border Scouts who were involved in the Sarawak Indonesia Confrontation in 1963, conducted by Alvaena Valentine on 16th July 2019 in Lundu, Sarawak.



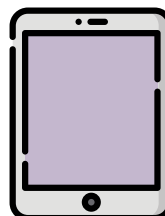
Knowledge Management Excellence



259,515

Books borrowed

The loan of physical books at Pustaka Negeri Sarawak (Kuching and Miri).



255,438

Digital Visitorship

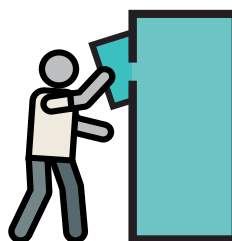
The number of downloads from Pustaka's website, subscribed online database, e-book, Sarawakiana portal and e-Sarawak Gazette.



15,865

Reference Enquiries Received & Fulfilled

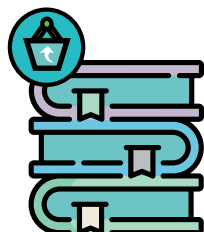
Total number of reference enquiries received and fulfilled at Pustaka Negeri Sarawak (Kuching and Miri).



27,805

Digital Visitorship

Onsite usage of library materials at Pustaka Negeri Sarawak (Kuching and Miri).



BULK LOAN

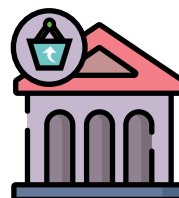
30

Agencies

16,258

Library Materials

The number of agencies and books borrowed under the bulk loan service at Pustaka Negeri Sarawak (Kuching and Miri).



INTER LIBRARY LOAN

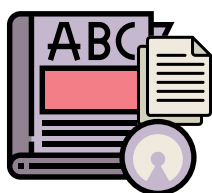
31

Requests received and fulfilled

39

Library Materials received from other libraries

Total number of requests received and fulfilled through Inter Library Loan (Kuching and Miri).



533,674

Total of Information Resources Utilised

The total number of information resources utilised at Pustaka Negeri Sarawak (Kuching and Miri) and the State Record Repository.



133,820

Total Active Members in 2019

The number of active members for Pustaka Negeri Sarawak (Kuching, Miri and Sibul).



4.0

Average usage of information resources by library members in 2019

This refers to the average usage of information resources by library users at Pustaka Negeri Sarawak (Kuching and Miri) and the State Record Repository.

Service Excellence



Briefing on Legal Deposit in Bintulu on
14th March 2019.

Legal Deposit

Sarawak State Library Ordinance, 1999, Section 15(1) and (2), Delivery of copies of library resources published in Sarawak

Legal Deposit is a statutory provision, which obliges publishers to deposit copies of their publications in libraries in the country in which they are published. The main purpose is to preserve the nation's literary heritage and make them accessible for present and future generations.

48

Enforcement
Activities

23

Government
Departments

92

Participants

State Digitisation & Microfilm Service

57 rolls of microfilms were produced, and 34,220 Government records were successfully preserved in the form of microfilms.

57

Rolls

34,220

Image processed

Service Excellence

Usage Of Archives & Sarawakiana Collections

In 2019, 667 items were used and referred to by users. The highest usage of collections are the departmental records with a total of 364 titles (51%) followed by Sarawakiana collections with 170 titles (25%) and the records retrieved through Migrated Archives with 161 titles (24%).

USAGE

161
24%

Migrated Archives

170
25%

Sarawakiana Collections

346
51%

Department Records



Advisory Visits

Pustaka carried out Records Management Advisory Visits to 10 State departments and agencies. Ninety-four officers in charge of files and records management were involved in the advisory sessions.

94

Participants

10

State Departments

Records Appraisal

Pustaka conducted 16 record appraisals in 2019, covering 1,574 housekeeping and functional files were appraised.

1,574
Files appraised

16
State Departments



Disposal Of Public Records

2019 also witnessed Public Records Disposal of 72,444 records from 11 State Departments.

72,444
Records

11
State Departments

Service Excellence

Records Management Briefing

Five Records Management Briefing were carried out in 2019.

164

Participants

5

State Departments



Records Management Training

Fourteen Records Management Trainings have been conducted in 2019, which involved 477 officers from 152 departments.

477

Participants

152

State Departments

Activities Organised

Pustaka organised 10 Sarwakiana Talks, involving 737 participants, 4 Sarwakiana Exhibition involving 5,727 participants, and 1 Conservation Workshop involving 20 participants in 2019.



Sarwakiana Exhibition And Conservation Workshop



SARAWAKIANA EXHIBITION

'Sarwak Arts & Sculptures Exhibition', held on 14th October 2019 – 31st December 2019 at the Special Collection Room, Sarwak State Library.



CONSERVATION WORKSHOP

Bengkel Pemuliharaan Seni Karya Pustaka Negeri Sarwak, held on 11th-15th February 2019 at the 'Bilik Kursus', State Records Repository.

Statistics Of Online Services

In 2019, Pustaka recorded 8,810 hits on its Sarwakiana Portal, with the highest hits recorded in November (1,609). As for the E-Sarwak Gazette, 4,086 hits were recorded with September having the highest hits at 476.

8,810

Sarwakiana
Portal

4,086

E-Sarwak Gazette

Service Excellence

Book Collection By Subject Classification

Social Sciences contributed to the largest number of the total collection, with 58,556 items (19.7%). Others came in second with 53,964 items (18.2%) while the "Technology" classification was third with 45,472 items (15.4%). Together they contributed 53.3% of the overall collection, while the other 8 categories contributed another 46.7% to the collection. Philosophy had the lowest percentage at 3%.

CLASSIFICATION	KUCHING	SIBU	MIRI	TOTAL	%
Others	42,651	1,446	9,867	53,964	18.2
000 Computer Science	14,907	309	2,495	17,711	6
100 Philosophy	6,319	374	1,680	8,373	3
200 Religion	7,272	164	2,658	10,094	3.4
300 Social Science	40,222	2,868	15,466	58,556	19.7
400 Language	18,516	459	3,264	22,239	7.5
500 Science	15,032	664	4,286	19,982	6.36
600 Technology	28,769	2,164	14,539	45,472	15.4
700 Arts	13,515	451	3,926	17,892	6.03
800 Literature	16,411	940	9,148	26,499	9
900 History & Geography	12,955	215	2,837	16,047	5.41
TOTAL	216,569	10,094	70,166	296,829	100

Acquisition Of Information Resources

The transfer of archives and records from agencies was the biggest contributor to Pustaka's growth of information resources, with 283,672 records (62.1%) or 117% of the total information growth rate. Digitisation activities followed with 126,165 (27.7%) digital copies created or 52% increase in information growth. Next was microfilming at 34,220 (7.5%) microfilms. A total of 456,204 items were acquired through various methods and strategies, contributing to a whopping 187.8% increase in information resources.

283,672

Transfer of
Archives &
Records

126,165

Digitization

34,220

Microfilm

7,425

Purchase

1,714

Legal Deposits

1,035

Gift & Exchange

925

Bequeath

5

Collaborations &
Consortium

Analysis By Category Of Library Collection

CATEGORY	KUCHING	SIBU	MIRI	TOTAL	%
Malay	17,228	788	11,653	29,669	10
English	121,950	7,550	31,885	161,385	54.4
Chinese	289	18	40	347	0.13
Children	22,006	1,600	21,003	44,609	15
Teen	3,549	80	1,226	4,855	1.64
Special Collections	22,303	15	812	23,130	7.8
Special Needs	841	42	1,276	2,159	0.73
Legal Deposit	18,292	1	2,271	20,564	6.9
Government Publication	10,111	0	0	10,111	3.4
TOTAL COLLECTION	216,569	10,094	70,166	296,829	100

Service Excellence



ACTIVITY 2

STATISTICAL SUMMARY OF ACTIVITIES & PARTICIPANTS

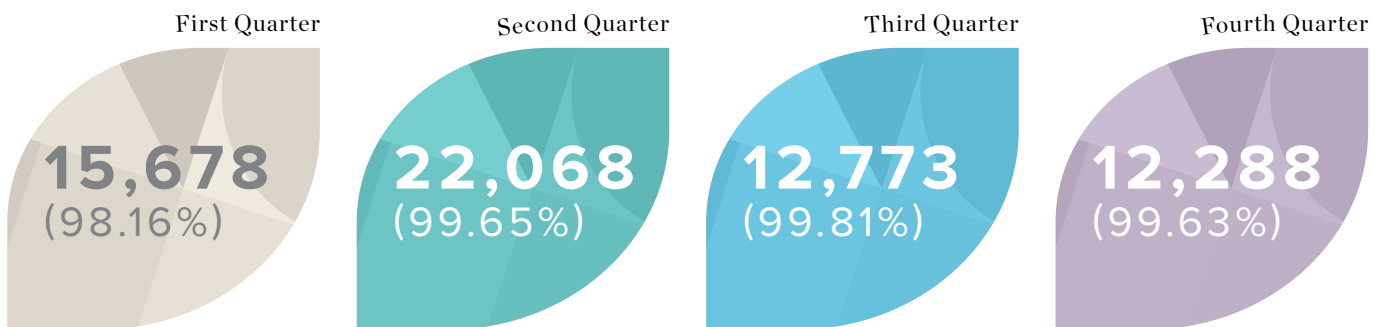
- Community Talk
- Outreach Programme
- My Favorite Read
- American Corner
- Visit/Children Activity
- School Holiday Activities
- Youth Corner
- Makersmeet
- Knowledge Camp
- Sarawak Children’s Festival
- Sarawakiana Talk
- Awareness Talk
- SRR Programmes
- Information Literacy & PANDei
- Records Management
- Others

Beneficiary Satisfaction Rating (Based On A Scale Of 1-5)

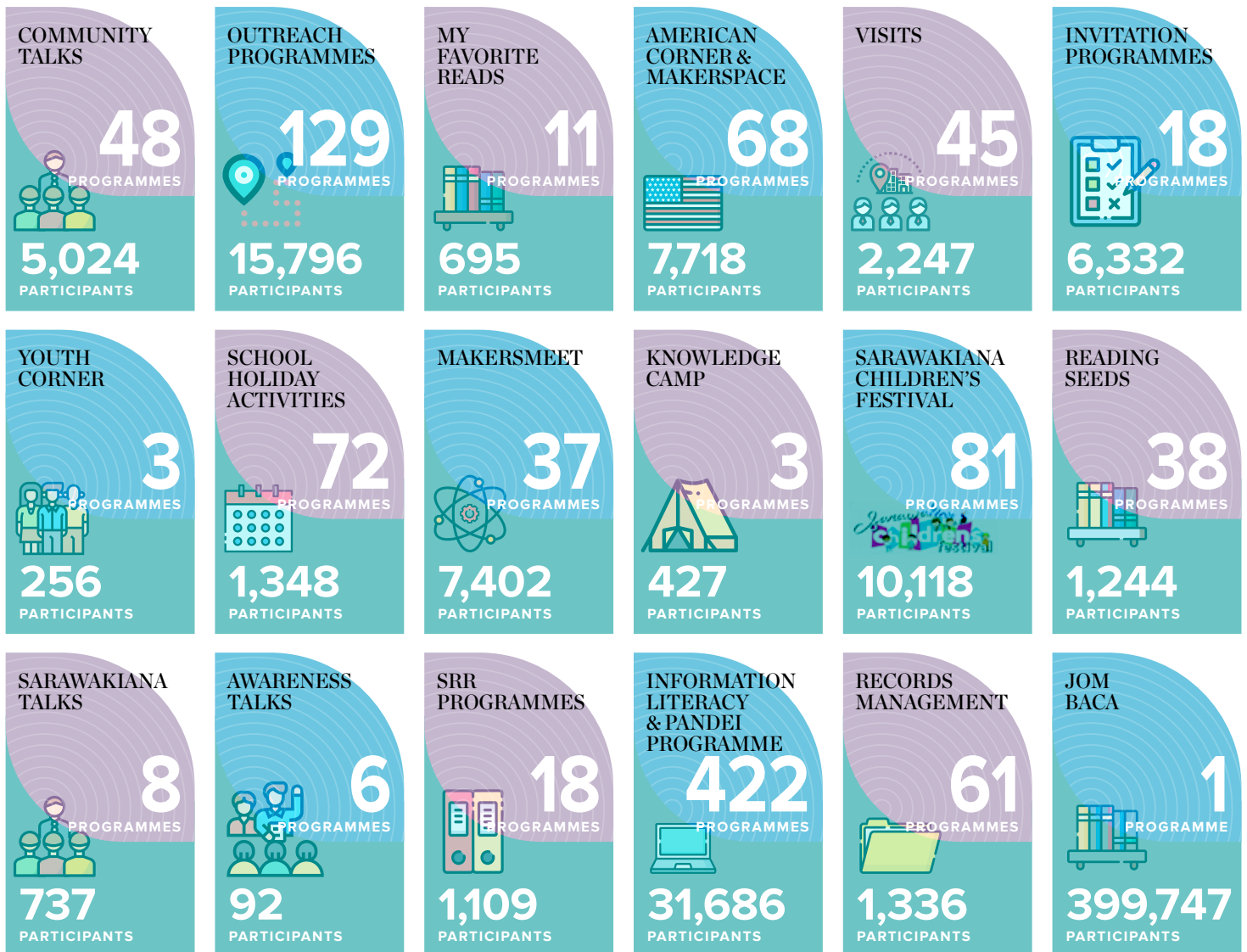
Beneficiary Satisfaction Survey was conducted to determine user satisfaction with the programmes carried out, and to identify suggestions for new developments. Pustaka aimed at a target scale of 3/5 (60%) yearly on beneficiaries satisfaction rating.

Overall average for Beneficiary Satisfaction rating in 2019 was 99.13%.

Beneficiaries Satisfaction Rating Form

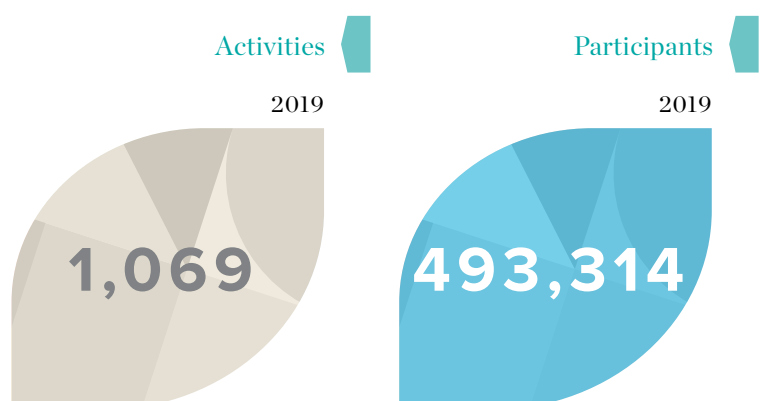


Statistical Summary Of Activities & Participants



Statistical Summary Of Activities & Participants

In 2019, 1069 activities were held, benefiting 493,314 beneficiaries.



Activities 2019



Sarawak Children's Festival 2019

27th & 28th April
5th & 6th December

10,118
PARTICIPANTS



Jom Baca Bersama untuk 10 Minit

23th April



LET'S read together for



399,747
PARTICIPANTS





Makersmeet 2019

2nd-3rd & 23rd-24th
November

7,402
PARTICIPANTS

Collaborations Excellence



In 2019, 51 people had registered as members of the Friends of Archives (FoA) programme, while 130 people signed up for the Friends of Pustaka programme. 61 collaborations with Smart Partners.



51

Members of
Friends of Archives

130

Members of
Friends of Pustaka

61

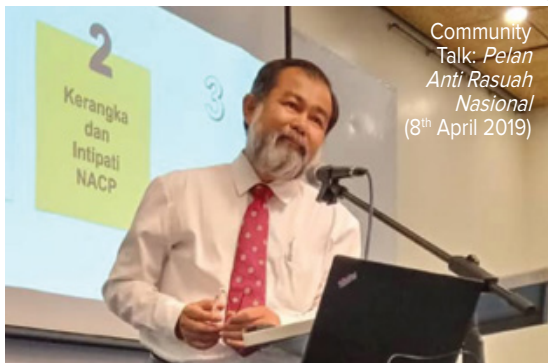
Smart
Partners

Organisational Capacity

6 Shared Values
Activities

82.29%

Overall Index



Community
Talk: *Pelan
Anti Rasuah
Nasional*
(8th April 2019)

9
Programmes

Integrity



Appreciation
and farewell
retirement,
Puan Nesly
Rebid (S48) and
Encik Henry
Leo (S26)

Kind
& Caring

18
Programmes



Strategic Plan Retreat
(21st-23rd January 2019)

Professionalism

9
Programmes

Organisational Capacity

Sense of Urgency & Ownership

63 Programmes

Family Day Pustaka
(14th-16th December 2019)



Gawai Raya (21st June 2019)



Staff Orientation
(20th November 2019)



Team Spirit

69 Programmes



Team Building Pustaka
(27th March 2019)

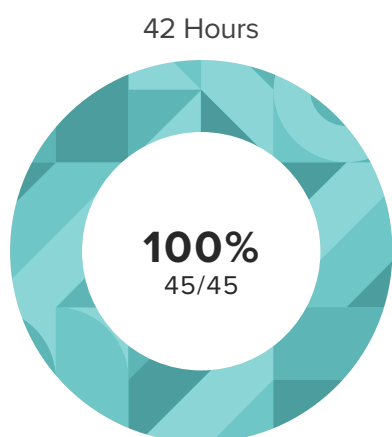
Result Oriented

17 Programmes

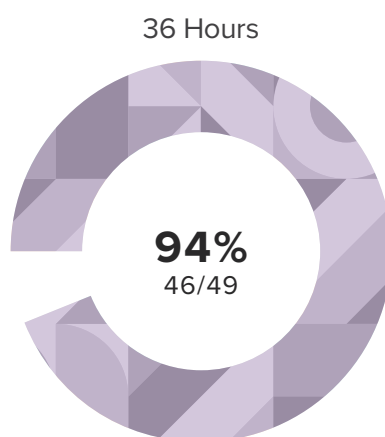
Stress Management Course
(13th-14th May 2019)



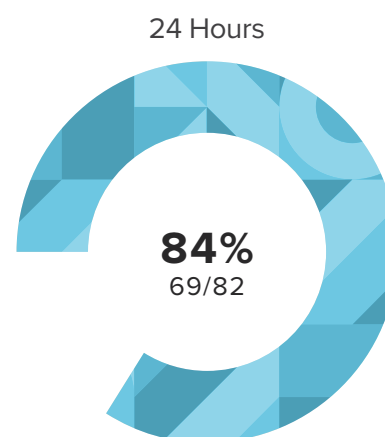
Training Hours Achieved in 2019



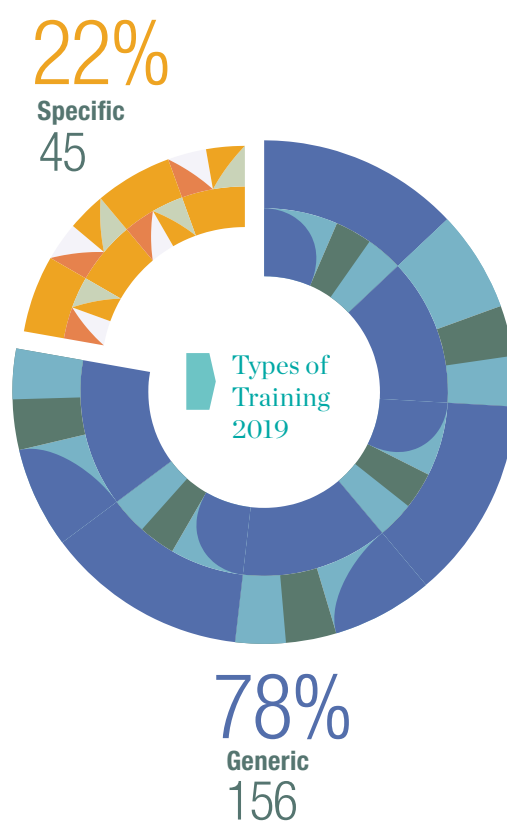
Professional Management Group
(Grade 41 and Above)



Implementer Group
(Grade 27-40)



Implementer Group
(Grade 1-26)



Organisation Achievements & Awards



State Level

- *Anugerah Kualiti Perkhidmatan Awam Negeri Sarawak (AKPANS): Tempat Kedua Anugerah Perak Setiausaha Persekutuan Sarawak 2019 - Kategori Agensi Utama Negeri*
- *Anugerah High Performance Team: Finalists: Reading Seeds and PANDei Projects*
- *Anugerah Cabaran Inovasi Inklusif 2019: Finalist: Reading Seeds and MUSA Projects*
- *Mayor's Award for Halaman Lanskap Organisasi Kerajaan Tercantik: Champion*
- *Mayor's Award for Youth, Culture, Arts and Sports Category*
- *Sarawak Invention, Innovation & Design Expo 2019 (SIIDEX 2019) - Anugerah Gangsa*



National Level

- Community Transformation Awards U-Pustaka Public Libraries Category (State/District/Branches/Local Authority/Community)
- International University of Carnival on E-Learning (UICEL) 2019: PANDei was awarded “Outstanding Open Educational Resources 9OER Awards”
- ICC Convention Prodigy 6: Industrial 4.0 & GOld Award Nadim: Silver Award

International Level (Participation)

- EIFL Public Library Innovation Award
- IFLA Green Library Award 2019
- UNESCO International Literacy Prizes - Confucius Literacy Prize

Acknowledgement To Our Smart Partners

1	American Corner Sarawak	32	Normah Medical Specialist Centre
2	Angkatan Zaman Mansang (AZAM) Sarawak	33	Perbadanan Kemajuan Kraftangan Malaysia Cawangan Sarawak
3	Arkib Negara Malaysia	34	Persatuan Bagi Kebajikan Kanak-Kanak Terencat Akal Sarawak (PERKATA)
4	City One Mega Mall	35	Perpustakaan Negara Malaysia
5	Danawa Resources Sdn. Bhd.	36	Persatuan Dalam Komuniti (PDK)
6	Dewan Bahasa Dan Pustaka	37	Persatuan Karyawan Sastera Sarawak (PEKASA)
7	Dewan Bandaraya Kuching Utara	38	Persatuan Penulis Sarawak (Penulis)
8	Dewan Undangan Negeri	39	Persatuan Pustakawan Sarawak
9	Dewanita	40	Persatuan Pustakawan Malaysia Kumpulan Sarawak
10	Friend of Archives	41	Pink Aerobik
11	Friends of Library	42	Port Dango
12	Harwood Timber Sdn. Bhd.	43	Sarawak Craft Council
13	Heart Treasures Sdn. Bhd.	44	Sarawak General Hospital
14	Information and Communication Technology Unit (ICTU), Jabatan Ketua Menteri	45	Sarawak Heritage Society
15	Institut Pendidikan Guru Kampus Batul Lintang dan Samarahan	46	Sarawak Information System Sdn Bhd (SAINS)
16	Islamic Information Centre	47	Sedidik, Sarawak Economic Development Corporation (SEDC)
17	Jabatan Kerja Raya (JKR)	48	Semua Media Cetak dan Media Elektronik
18	Jabatan Audit Negara Malaysia	49	Setiausaha Kewangan Negeri
19	Jabatan Hutan	50	Suruhanjaya Komunikasi dan Multimedia Malaysia
20	Jabatan Kebajikan Negeri Sarawak	51	Swinburne
21	Jabatan Ketua Menteri Sarawak	52	Tabung Ekonomi Gagasan Anak Serawak (TEGAS)
22	Jabatan Pendidikan Sarawak	53	Ted X Kenyalang
23	Jabatan Wanita dan Keluarga Sarawak	54	Tun Jugah Foundation
24	Kumpulan Laman Komuniti Pustaka	55	Universiti Malaysia Sarawak (UNIMAS)
25	Local Government Council Development	56	US Embassy Kuala Lumpur
26	Malaysian Administrative Modernisation and Management Planning Unit (MAMPU)	57	Universiti Institusi Teknologi Mara (UiTM) Sarawak
27	Majlis Pengarah-Pengarah Perpustakaan Awam Se-Malaysia (MPAM)	58	Unit Audit Dalam, Jabatan Ketua Menteri
28	Malaysia Productivity Corporation (MPC)	59	Unit Pendaftaran Kontraktor dan Juruperunding, Jabatan Ketua Menteri
29	Ministry of Education, Science and Technological Research	60	Unit Permodenan Perkhidmatan Negeri
30	Muzium Sarawak	61	Unit Protokol dan Perhubungan Awam
31	Mereka Yang Terlibat Secara Tidak Langsung Dalam Menjayakan Program dan Aktiviti Pustaka 2019	62	Unit Sumber Manusia Negeri
		63	Yayasan Salam

The Way Forward



The next major building project entrusted for Pustaka to implement is the construction of the new state archive building. This building will be equipped with an automated storage and retrieval system (ASRS), and will have a visitor centre that will link both the new archive and the current library. The Sarawak State Cabinet approved the design of the project on 22th May, 2019. The project is expected to be completed in 2024.

Pustaka is actively involved in the setting of the State's Electronic Records Management System project, which will address pertinent issues on e-records archiving.

Literacy services to the communities will be further enhanced by setting up Reading Corners in selected long houses, villages and community halls.

Pustaka Sibu will be fully operational in 2020, opening its door to the public, creating a presence for Pustaka in central Sarawak.

We will continue to innovate, and play important roles in ensuring digital inclusivity of Sarawak's population, developing them as active players of Sarawak's Digital Economy agenda.



Pustaka Negeri Sarawak (2000)



Pustaka Miri (2002)



State Records Repository (2007)



Pustaka Sibul (2020)