pustaka negeri sarawak I read. innovate. excel

Master List/Matrix/Table

Reviewed by:

10 May 2022

Approved by:

Cennylia Sunding Bronny Lawrence Nawe

12 May 2022

Innovation and Sustainability Division - Table of Quality Objectives

Processes	Quality Objectives	Key Performance Indicators	Targets
1) Continual improvement.	To achieve effectiveness in the implementation of continual improvement program/s.	The number of identified and implemented continual improvement program/s in a year.	1 continual improvement program.

Online copy of this documented information is the latest

Document No. : MT-I&S-03

Revision No. : 5

Effective Date : 12 May 2022