

Master List/Matrix/Table

Reviewed by:

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Approved by:

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Categories of Interested Parties	Interested Parties	Requirements/Needs and Expectations or Reference Documents
☐ Government.	☐ Sarawak State Government. ☐ Board of Management of Pustaka Negeri Sarawak.	☐ Fulfilment of the State Civil Service shared values. ☐ Fulfilment of the Sarawak Digital Economy initiatives. ☐ Achievement of the State Balanced Scorecard Key Performance Indicators. ☐ Fulfilment of the Sarawak State Library Ordinance. ☐ Achievement of Pustaka Negeri Sarawak's vision, mission and objectives. ☐ Compliance with the Statutory Bodies Ordinance.
☐ Regulators.	☐ Unit Protokol dan Perhubungan Awam Negeri, Jabatan Ketua Menteri ☐ Unit Pemodenan Perkhidmatan Negeri, Jabatan Ketua Menteri	☐ Advisory on the state level event organised by Pustaka ☐ Annual reporting on Talikhidmat cases ☐ Annual reporting on Innovation and Creative Circle (ICC), Key Focus Activity (KFA), Balanced Scorecard and Quality Management System. ☐ Participating quality awards at state level
☐ Suppliers	☐ CIMY	☐ Professional accreditation MS ISO 9001:2015 for Pustaka Negeri Sarawak ☐ Training provider for implementation of MS ISO 9001:2015

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	☐ SAINS ☐ MPC ☐ Bumi Serasi ☐ Compremium Sdn. Bhd. ☐ Falcon System Sdn. Bhd. ☐ Attic Design Sdn. Bhd. ☐ Visionaries Services Company ☐ Syarikat Rasila Maju ☐ Local Media (radio, TV and newspaper)	☐ Training provider for SCS Scorecard System ☐ Training provider for quality initiatives in PUSTAKA ☐ Auditor for <i>Amalan Persekitaran Berkualiti 5S</i> ☐ Supplier for PUSTAKA's corporate gifts and publications. ☐ Supplier for PUSTAKA's corporate gifts. ☐ Supplier for PUSTAKA's corporate gifts. ☐ Supplier for PUSTAKA's banners and buntings ☐ Supplier for PUSTAKA's corporate photo. ☐ Supplier for PUSTAKA's corporate gifts. ☐ Publicity for PUSTAKA's events and press conferences.
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