

Master List / Matrix / Table

Reviewed by:

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1 February 2026

Approved by:

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1 February 2026

Categories of Interested Parties	Interested Parties	Requirements / Needs and Expectations or Reference Documents
Government	- Sarawak State Government - Board of Management Of Pustaka Negeri Sarawak	- Fulfilment of the State Civil Service shared values. - Fulfilment of the Sarawak Digital Economy initiatives. - Achievement of the State Balanced Scorecard Key Performance Indicators - Fulfilment of the Sarawak State Library Ordinance. - Achievement of Pustaka Negeri Sarawak's vision, mission and objectives. - Compliance with the Statutory Bodies Ordinance.
Regulators	- Unit Protokol dan Perhubungan Awam Negeri, Jabatan Ketua Menteri - Unit Pemodenan Perkhidmatan Negeri, Jabatan Ketua Menteri	- Advisory on the state level event organised by Pustaka - Annual reporting on Talikhidmat cases - Annual reporting on Innovation and Creative Circle (ICC), Key Focus Activity (KFA), Balanced Scorecard and Quality Management System - Participating quality awards at state level

Corporate Management Sibü– Matrix of Interested Parties

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	• Sarawak Finance Secretary • Arahan Perbendaharaan Kerajaan Malaysia • Jabatan Audit Negara	• Advisory on the statutory bodies procurement method, asset management, financial matters • Advisory on the statutory bodies procurement method, asset management, financial matters
Suppliers	• Inter-Continental Travel Centre Sdn Bhd • Allways Travel Sdn Bhd • Panel of Hotel State Civil Service • Telekom Berhad • Digi Celcom Mobile Sdn. Bhd. • Maxis Mobile Sdn Bhd • Sarawak Energy Berhad • Sarawak Water Sdn Bhd • Khai Tong Stationery Sdn Bhd • Wen Hua Stationery • EXCEL RESOURCES • SAINS • IT Solutions Sdn Bhd	• Travel Agent for Pustaka • Accomondation for Pustaka's Staff • Pustaka's Utilities • Stationeries suppliers for Pustaka • Printing Suppliers for Pustaka • Preventive Maintenance Report • Certification of Completion of Work • Contract document – Rental Agreement
	• Pos Malaysia Berhad	• Corporate Mail Dispatch Services

	• Rentokil Initial (M) Sdn Bhd • JAB Sukarelawan Malaysia (RELA) Sibü • Lea Sports Centre Sdn Bhd • Kwong Hing Tailor • Cuckoo International (Mal) Sdn Bhd • Pansar Company Sdn Bhd • A & R Services Enterprise • Billion & Company • Antah Schindler Sdn Bhd • S & S Enterprise • Sentosa Maju Enterprise • CM Enterprise • Ling Chiong Kiet Plumbing Contractor • Okes lighting Sdn Bhd • MHCT Co Sdn Bd • Yazlima Enterprise • Zanzura Enterprise • Syarikat Senang Hati • Azuria Kamalia Bt Kamil	• Building Maintenance Advisory • Catering Services
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	• D'Dapur Ani • June Catering • Dapur Rezki • Penyet Delta • Azzuna Amin Legacy	
	• Double A Engineering • Transnational Insurance	• Housekeeping services • Insurance for asset and inventory