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## **Master** List/Matrix/**Table**

Reviewed by:	Approved by:	
Nurfarathul Aqma Binti Julani	Fairul Azli Banchit	
5 <sup>th</sup> August 2024	6 <sup>th</sup> August 2024	

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Categories of Interested Parties	Interested Parties	Requirement/Needs and Expectations or Reference Documents
■ Government	<ul> <li>Sarawak State Government</li> </ul>	<ul> <li>Fulfillment of the State Civil Service shared values</li> <li>Fulfillment of the Sarawak Digital Economy initiatives</li> <li>Achievement of the State Balanced Scorecard Key Performance Indicators</li> </ul>
	<ul> <li>Board of Management of Pustaka Negeri Sarawak</li> </ul>	<ul> <li>Fulfillment of the Sarawak State Library Ordinance, 1999</li> <li>Achievement of Pustaka Negeri Sarawak's vision, mission, and objectives</li> <li>Compliance with the Statutory Bodies Ordinance</li> </ul>
<ul> <li>Regulators</li> </ul>	<ul> <li>Chief Minister's Department</li> </ul>	<ul> <li>Compliance with the State Treasury Instructions</li> <li>Full utilization of allocated budget</li> </ul>
■ Suppliers.	<ul> <li>Consortium Libraries</li> <li>Universities/Colleges</li> <li>Resource Centers</li> <li>NGO's</li> <li>SAINS</li> </ul>	<ul> <li>Inter Library Loan Services</li> <li>Service Level Agreement (SLA) of all ICT related matters and Library Management System (ANGKA.SA2)</li> </ul>
<ul> <li>Collaborators</li> </ul>	<ul><li>Consortium Libraries</li><li>Universities/Colleges</li></ul>	<ul> <li>Implementation on User Education Programs</li> </ul>

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**Information Services Division – Matrix of Interested Parties** 

MT.		

Resource Centers
■ NGO's
Government Agencies
<ul> <li>Schools</li> </ul>
■ Community

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