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Guidelines

Reviewed by: Approved by:

Wayangku Horiah Awang Gani Hayati Haji Sabil

> 1 August 2024 1 August 2024

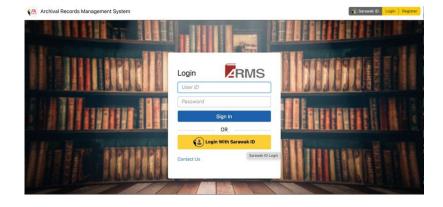
The purpose of this guideline is to provide a guide for handling online reference application through the Archival Records Management System (ARMS).

EXPLANATIONS

Designated Officer (DO) will receive a notification email when user make a request through Archival Records Management System (ARMS).



2.0 DO will login into Archival Records Management System (ARMS) using Sarawak ID.



3.0 DO shall check under sub module "Request View" for any new

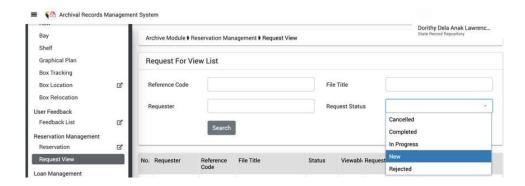
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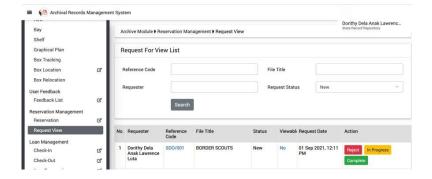
Revision No. : 2

Effective Date : 1 November 2024

request.



4.0 Requester name with "New" status will appear in the listing.

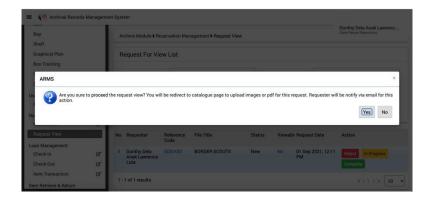


5.0 Click "In Progress" button to accept user request and start processing the records/file requested. Pop up box will appear and click button "Yes" to proceed.

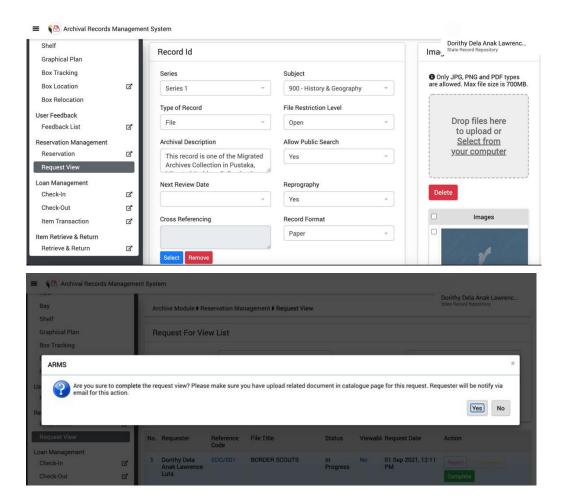
: GL-AM-03 Document No.

Revision No.

: 2 : 1 November 2024 Effective Date



6.0 If the digital copies of the records is available in the system, the DO shall check the record details. If the record details is not complete, DO shall update the record details. Upon completion updating the record details, the DO shall save the record in the system.



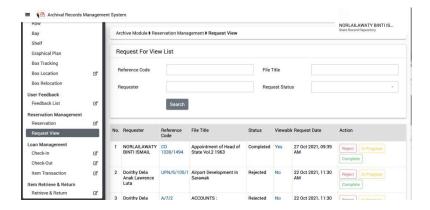
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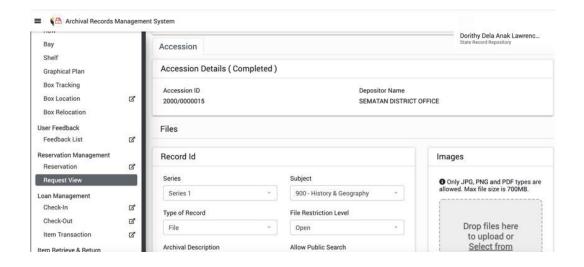
Revision No. : 2

Effective Date : 1 November 2024

7.0 Then the DO shall return to sub module "Request View" and click "Complete" button to complete the user request.



8.0 If the digital copies of the records is not available in the system, the DO will upload the digital copies of the records into the system and update the details of the record.

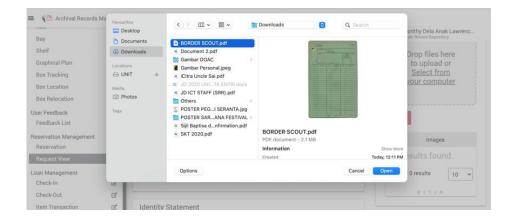


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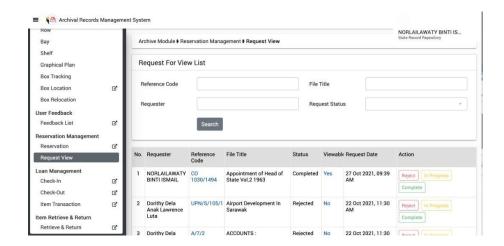
Document No. : GL-AM-03

Revision No. : 2

Effective Date : 1 November 2024



9.0 Then the DO shall return to sub module "Request View" and click "Complete" button to complete the user request.



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Revision No. : 2 Effective Date : 1 November 2024