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Master List/Matrix/Table

Reviewed by:

Approved by:

Nurdiyana Ramfee

Laurena Alph

31 March 2022

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Categories of Interested Parties	Interested Parties	Requirements/Needs and Expectations or Reference Documents
☐ Government.	□ Sarawak State Government.	 Fulfilment of the State Civil Service shared values. Fulfilment of the Sarawak Digital Economy initiatives. Achievement of the State Balanced Scorecard Key Performance Indicators.
	■ Board of Management of Pustaka Negeri Sarawak.	 Fulfilment of the Sarawak State Library Ordinance. Achievement of Pustaka Negeri Sarawak's vision, mission and objectives. Compliance with the Statutory Bodies Ordinance.
□ Regulators.	Unit Protokol dan Perhubungan Awam Negeri, Jabatan Ketua Menteri	 Advisory on the state level event organised by Pustaka Annual reporting on Talikhidmat cases
	☐ Unit Pemodenan Perkhidmatan Negeri, Jabatan Ketua Menteri	 Annual reporting on Innovation and Creative Circle (ICC), Key Focus Activity (KFA), Balanced Scorecard and Quality Management System. Participating quality awards at state level

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Categories of Interested Parties	Interested Parties	Requirements/Needs and Expectations or Reference Documents
□ Suppliers	 □ JKR □ DBKU □ MBM (Majlis Bandaraya Miri) □ PC Connect Sales & Services Sdn. Bhd. □ Mitsubishi Elevator Malaysia Sdn. Bhd. □ Najiwa-Teknika AV □ Telekom Berhad 	 □ Building maintenance advisory □ Landscape maintenance advisory
	 □ Celcom Mobile Sdn Bhd □ Digi Telecommunication Sdn Bhd □ LAKU Management Sdn Bhd □ Syarikat Sesco Berhad □ Kuching Water Board 	□ Pustaka's Utilities
	Existing WOL Café operatorKuchingMiri	□ Catering services
	 Existing Housekeeping Contractor(s) Kuching & SRR Sibu Miri 	□ Housekeeping services

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