pustaka negeri sarawak | read. innovate. excel

Master List/ Matrix/Table

Reviewed by:

Nurdiyana Ramfee

1st August 2024

Approved by:

Laurena Alph

1st August 2024

Document No. : MT-FM-02

Revision No. :

Effective Date : 1st August 2024

Data to be Analysed	Frequencies of Analysis	Methods of Analysis
Number of complaints received on Pustaka Park	Bi-annual	Statistic
Number of resolved complaints on building structure, fixture and fittings including electrical and plumbing	Bi-annual	Statistic
Number of resolved complaints received on housekeeping	Bi-annual	Statistic

Online copy of this documented information is the latest

Document No. : MT-FM-02

Revision No. : 5 Effective Date : 1st August 2024