



Jenis Maklum Balas Type of Feedback	Aduan ☐ Complaint	Cadangan ☐ Suggestion	Pujian ☐ Compliment
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Kategori Maklum Balas
Feedback Category

Tempat & Fasiliti Places & Facilities	☐	Khidmat Sirkulasi Circulation Services	☐
Keahlian Membership	☐	Promosi Promotion	☐
Waktu Operasi Opening Hours	☐	Khidmat Pelanggan Customer Service	☐
Akses Internet Internet access	☐	Susunan bahan Perpustakaan Arrangement of Library Materials	☐
Program & Aktiviti Program & Activities	☐	Koleksi Perpustakaan Library Collection	☐
Laman Web Website	☐	Perkhidmatan Service	☐
Staf Staff	☐	Lain-lain others	☐

Maklum Balas Pelanggan
Customer Feedback
