

Master List/Matrix/Table

Reviewed by:

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2nd January 2025

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Categories of Interested Parties	Interested Parties	Requirements/Needs and Expectations or Reference Documents
□ Government.	Sarawak State Government. Board of Management of Pustaka Negeri Sarawak. Federal Government	▪ Fulfilment of the State Civil Service shared values. ▪ Fulfilment of the Sarawak Digital Economy initiatives. ▪ Achievement of the State Balanced Scorecard Key Performance Indicators. ▪ Fulfilment of the Sarawak State Library Ordinance. ▪ Achievement of Pustaka Negeri Sarawak's vision, mission and objectives. ▪ Compliance with the Statutory Bodies Ordinance. ▪ Federal initiative on developing knowledge based society.
□ Regulators.	Chief Minister's Department.	▪ Compliance with the State Financial regulations. ▪ Regular and timely reporting of the State-Funded projects. ▪ Timely submission of proposed and mid-term reviewed State-funded projects. ▪ Full utilization of allocated budget.
□ Suppliers.	Consortium Libraries Universities/Colleges Resource Centers NGO's SAINS	▪ Service Level Agreement (SLA) of all ICT related matters and PANDei e-Learning System

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☐ Smart partners	▪ Consortium Libraries ▪ Universities/Colleges ▪ Resource Centers ▪ NGO's ▪ Government Agencies ▪ Schools ▪ Community	▪ Implementation or User Education Program
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