

Master List/ Matrix/ Table

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12 May 2026

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12 May 2026

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Document No. : MT-PD-03
Revision No. : 0
Effective Date : 15 May 2026

Processes	Quality Objectives	Key Performance Indicators	Targets
1) Continual improvement.	To achieve effectiveness in the implementation of continual improvement program/s.	The number of identified and implemented continual improvement program/s in a year.	1 continual improvement program.
2) The Monitoring of Development Project Via Integrated Project Monitoring System.	To update the progress of every development project/s.	The number of days to update the progress of a development project after the completion each progress.	10 working days.
3) The Management of Research Project	To achieve effectiveness in the management of research project/s.	The number of months to complete a research project from the date of its commissioning	18 months.

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